

CARIBE BAY

THEMED WATERPARK VENICE

INFORMATION ON THE PROCESSING OF PERSONAL DATA (PRIVACY CODE - LEGISLATIVE DE- CREE 196/2003 AS AMENDED BY LEGISLATIVE DECREE 101/2018 - EU REGULATION 679/2016 ON THE PROCESSING OF PERSONAL DATA – ARTICLES 13 AND 14 –

GROUPS

L'Ancora s.r.l., with registered offices in Via San Crispino, 12 - 35129 Padua (PD), VAT Registration No. 00117510289, in its capacity as Data Controller (hereinafter, "**Data Controller**" or "**Company**"), informs you in compliance with Legislative Decree 196/2003, as amended by Legislative Decree 101/2018 (hereinafter, "**Privacy Code**") and Articles 13 and 14 of EU Regulation No. 2016/679 (hereinafter, "**GDPR**") that your data will be processed according to principles of fairness, lawfulness, transparency, respecting the purposes and methods indicated below, collecting them to the extent necessary and accurate for their processing. You may contact the Data Controller at the following address customercare@caribebay.it.

The contact details of the Data Protection Officer (DPO) are as follows dpo@caribebay.it, to whom you may write to exercise your rights under Art. 15 et seq. of the GDPR.

1. Categories of data processed

The Data Controller will process the following category of personal data:

- Data provided by the user for the purchase of entrance tickets for groups: group name, telephone, e-mail, fax, address, billing data (if requested) including certified e-mail, parent company and its mobile number, list of participants. Please do not enter any health data in the form; if they are entered, the Data Controller will delete them and will not process them in any way.

2. Purposes and legal bases

The personal data collected are processed for the following purposes:

- a) to comply with pre-contractual and contractual obligations during the purchase of entrance tickets for groups and manage related activities arising from the existing relationships with you, pursuant to Art. 6, paragraph 1, letter b) of the GDPR;
- b) comply with legal or regulatory obligations, pursuant to Art. 6, paragraph 1, letter c) of the GDPR;
- c) pursue a legitimate interest of the Company, pursuant to Art. 6, paragraph 1, letter f) of the GDPR.

3. Nature of data provision

The provision of data for the purposes specified in letters a), b), and c) above is mandatory to access the service offered. Any refusal to provide the data in relation to the aforementioned purposes will make it impossible to access the service in question.

4. Processing methods

The processing of your personal data will be carried out using computer systems in compliance with the provisions on the protection of personal data and in particular, with the appropriate technical and organizational measures pursuant to Art. 32.1 paragraph 1 of the GDPR, and in observance of every precautionary measure that guarantees the relative integrity, confidentiality and availability.

5. Categories of data recipients

Your personal data collected will not be released unless so required by law, regulation or by EU legislation.

Strictly in relation to the purposes indicated above, your personal data may be disclosed to the following subjects or subject categories:

- a) third parties and companies that provide services to the Data Controller, such as - by way of example - management of the information system and telecommunications networks (including e-mail) following completion of the purchase, the sending of commercial communications, etc.;
- b) firms, companies or professionals in the context of assistance and consulting relationships;
- c) call centers for customer care;
- d) competent authorities for the fulfillment of legal obligations.

We inform you that, with reference to the subject categories referred to in letters a), b) and c), the Data Controller undertakes to rely exclusively on subjects who provide adequate guarantees regarding data protection, appointing them, where required by current legislation, as Data Processors pursuant to Art. 28 of the GDPR. The subjects referred to in letter d), on the other hand, will process your data as independent Data Controllers. The list of Data Processors is available from the Data Controller and the data subject may view it upon request.

Furthermore, your data will be processed exclusively for the purposes mentioned above, by the company employees specifically authorized and instructed by the Data Controller pursuant to Art. 29 of the GDPR.

CARIBE BAY

THEMED WATERPARK VENICE

6. Data storage time

The personal data you provide directly will be processed and kept for the time strictly necessary to fulfill the purposes for which they were collected and, in any case, for a maximum period of 10 years from termination of the contractual and/or commercial relationship, after which the data will be deleted or made anonymous, provided that there is no need for further storage for the purposes of legal defense. The lists of the group participants will not be kept after the end of the season in which they were submitted.

7. Transfer of Personal Data to Third Countries

The Data Controller has no intention of transferring the data to countries outside the European Union/EEA. In any case, the Data Controller ensures that any such transfers will take place in compliance with specific Standard Contractual Clauses approved by the European Commission pursuant to Art. 46 of the GDPR or to countries that the European Commission has deemed to guarantee an adequate level of protection, in accordance with the provisions of Articles 44 et seq. of the GDPR. Any exceptions to the above will only occur in full compliance with Art. 49 of the GDPR. The data collected will not be disseminated.

8. Rights of data subjects

We inform you that, at any time and if the conditions are met, you may exercise your rights under Articles 15 et seq. of the GDPR, such as:

- obtain confirmation of the existence or otherwise of personal data concerning you and a copy thereof in an intelligible form;
- obtain the updating, rectification, and supplementation of your data;
- request the deletion of your data, under the terms permitted by law;
- object, in full or in part, to the processing of personal data concerning you;
- limit the processing, in the case of violation, or request rectification or opposition;
- request the portability of electronically-processed data, provided on the basis of consent or contract;
- withdraw consent to the processing of your data, where foreseen.
- in the event of fully automated profiling, obtain human intervention from the Data Controller, to express your opinion and challenge the decision.

If you deem it appropriate, you may file a complaint with the Italian Data Protection Authority.

In order to exercise your rights, you may contact the Data Controller by sending a registered letter with return receipt or a communication to the addresses listed above.